

Strategies for Equity-Based Holistic Review

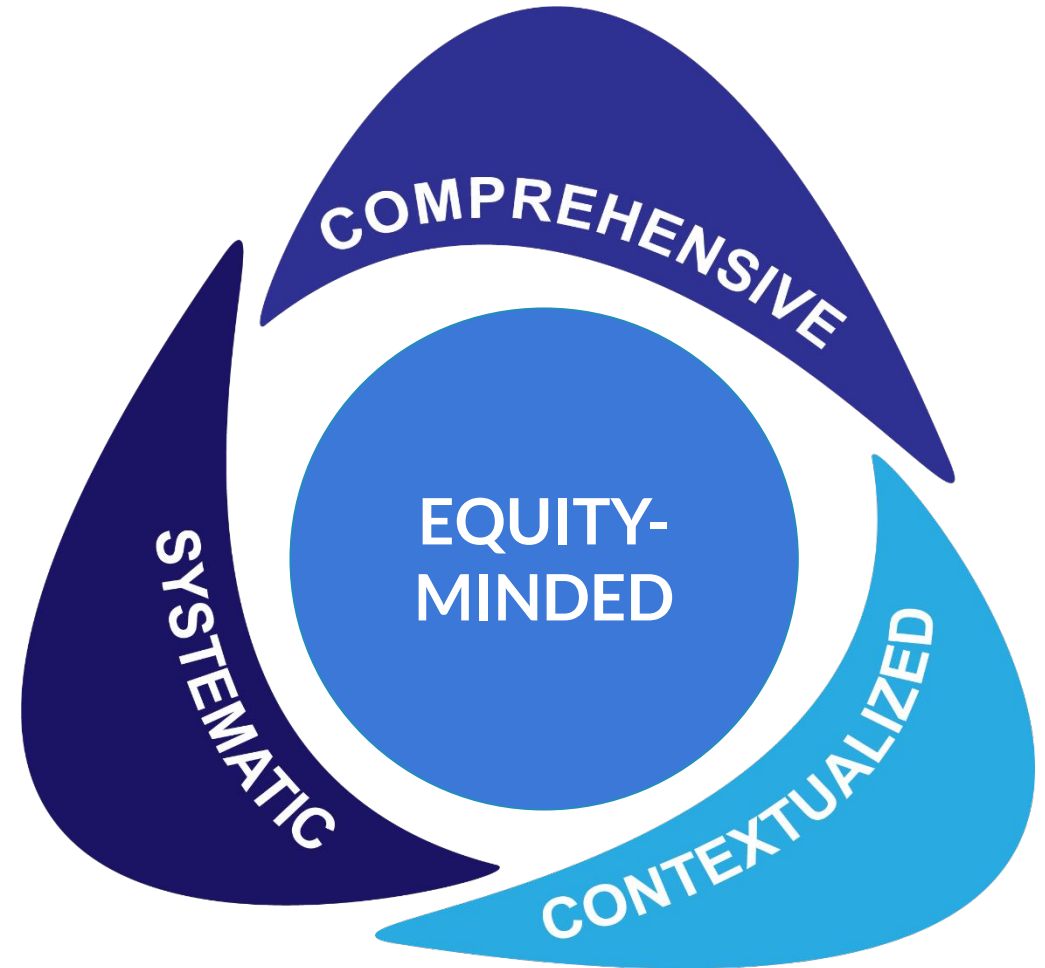


Our work is supported by the National Science Foundation through INCLUDES and Innovations in Graduate Education Grants Nos. 1834540, 1834545, 1834528 and 1834516. Any opinions, findings, and conclusions or recommendations expressed in this material are those of the authors and do not necessarily reflect the views of the National Science Foundation.



A Framework for Holistic Review

Equity-minded holistic review is needed from the start of the process.





A Framework for Holistic Review

Comprehensive

Numerous, diverse criteria related to achievements, competencies, and potential

Contextualized

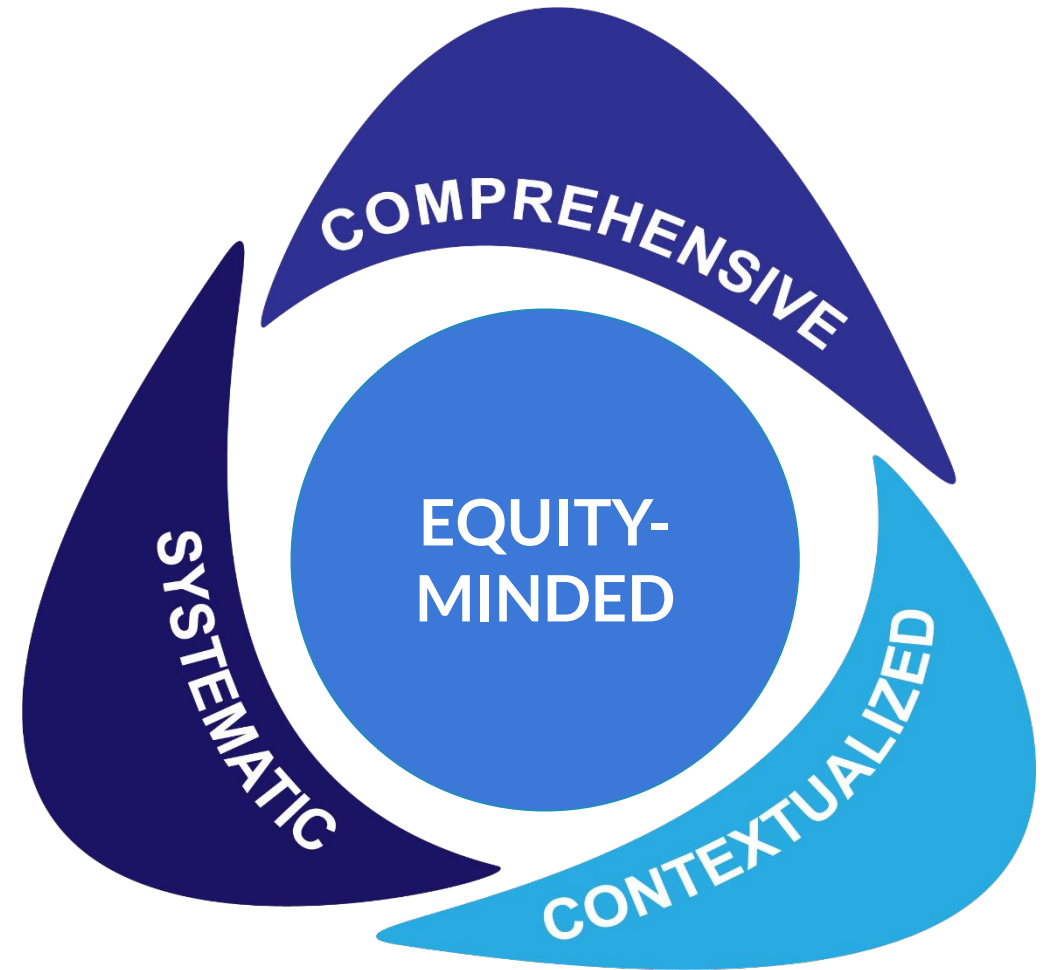
Assessment of metrics, achievements, and alignment with your program mission.

Systematic

Review to ensure efficiency, minimize bias, and improve transparency and accountability

Equity-minded

Attuned to equity implications of what we do and how we think in admissions





Current Research Evidence on Holistic Review

Syverson, Franks, Hiss (2018): Test-optional policy at 28 institutions

“...adoption of a well-executed test-optional [undergraduate] admission policy can lead to an increase in overall applications as well as an increase in the representation of URM students” and low-income students, with similar degree completion rates.

Grabowski (2017): Effects of holistic review in medical admissions

“Using mission-driven, holistic admissions criteria comprised of applicant attributes and experiences in addition to academic metrics resulted in a more diverse interview pool than using academic metrics alone.”

Bastedo et al. (2018): Admissions officers’ views of holistic review

“...admissions officers with a ‘whole context’ view of holistic review were disproportionately likely to admit a low socioeconomic-status applicant.”



Why is Holistic Review Important in 2020?

- COVID is exposing variation [and inequities] that have always been there and is disproportionately adding new barriers to minoritized students
- It reveals the importance of contextualization & individualized review. Students have:
 - Varied access to standardized testing
 - Varied grading schemes being used (eg, letter, pass/fail)
 - Varied access to technology that affects student performance
 - Varied access to research opportunities
- Holistic review can correct for selection tendencies that reproduce inequities in our departments and disciplines.
 - Recognizes excellence doesn't inhere in a single metric or student profile.
 - Want to start undoing institutionalized racism? Consider the admissions process.
 - Reduces reliance on criteria with racial, gender, socioeconomic variation.

Non-Cognitive Competencies



Non-Cognitive Competencies

- Social and emotional skills that we use to navigate life
- Measurable!
- Decades of psychology research (developmental, social, and industrial-organizational)
 - Predict academic/job performance
 - Few, if any, group differences by gender and race
 - Orthogonal to cognitive measures (e.g., GPA, SAT/GRE)

Self Management

Optimism

Trustworthiness

Achievement Orientation

Conscientiousness

Adaptability

Emotional Self-Control

Initiative

Relationship Management

Teamwork and Collaboration

Communication

Building Bonds

Conflict Management

Influence

Change Catalyst

Inspirational Leadership

Developing Others

Self Awareness

Self-Confidence

Accurate Self-Assessment

Emotional Awareness

Social Awareness

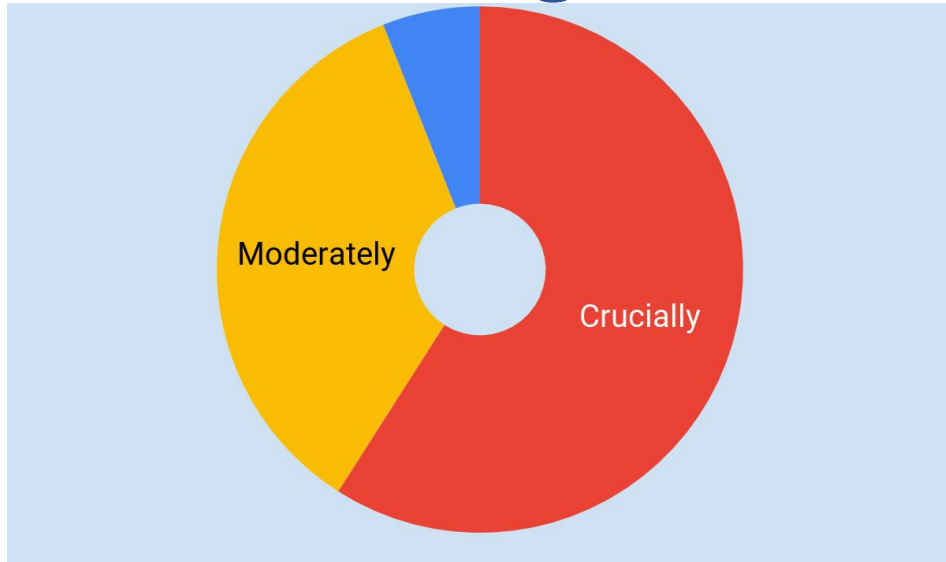
Cultural Awareness

Organizational Awareness

Empathy

Service Orientation

Self Management



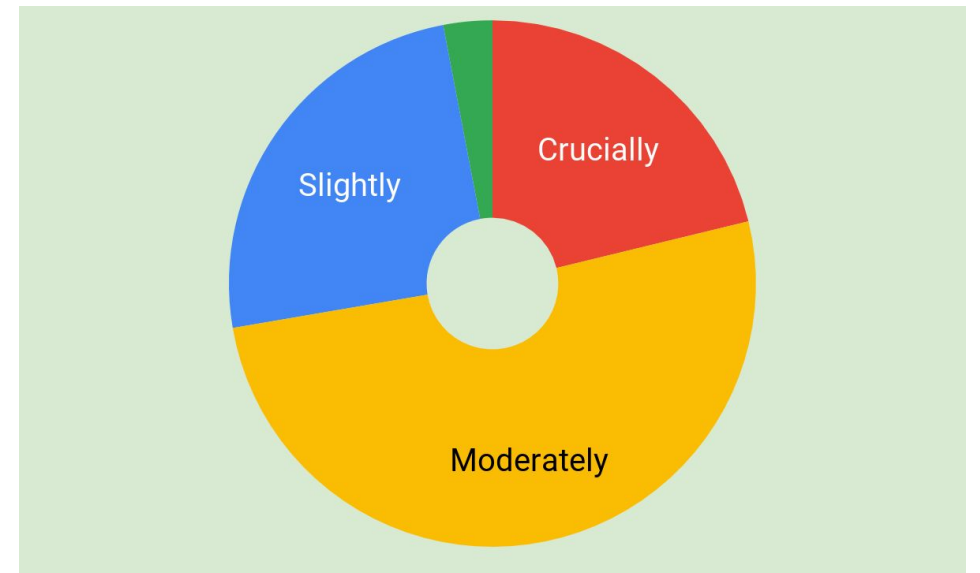
Self Awareness



Relationship Management



Social Awareness





Professional Performance and Non-Cognitive Competencies

	Didactic	Clinical
Cognitive	Yes	No
Non-Cognitive	Maybe	Yes

“Cognitive ability and knowledge are *threshold* aspects of professional work necessary but not sufficient for outstanding professional performance”

Self-management competencies correlate with clinical grade:

Achievement Orientation
Adaptability
Initiative
Emotional Self-Control
Trustworthiness
Conscientiousness
Optimism



Options for Assessing Non-Cognitive Competencies

Exchange personal statement for several short answer items (e.g., ~150 words each):

- Tailor application to a rubric
- Most immediately feasible
- Levels the playing field

Structured interviews of short list

For either of these options, consider the following prompts:

- If we called your faculty mentors, what would they say you are really good at?
- What are you most proud of accomplishing?
- Describe an academic challenge you faced, how you handled the situation, and what you learned from it.
- What will be the biggest challenge for you in graduate school?
- Why graduate school?

Rubrics



Rubrics' Benefits

Structure & Equity	Assess all applicants on the same several factors
Specificity	Mitigate implicit bias by focusing on predefined factors
Reliability	Raters have similar ratings; limit power of single factors
Efficiency	Review is expedited, reducing faculty load
Synergies	Connect to recruitment, application prompts
Alignment	Helps reinforces a program's values, mission
Accountability	Defense against charges of unfairness



RI Physics PhD Program on Efficiency of Rubrics

“...people just said it went faster for them with a rubric, because they knew what they were looking for, and knew they were being consistent. It was important that the range of values assigned to rubric criteria was small and each value had a clear definition.”



Impacts of Rubrics

- Ohio State Physics
 - Fixed GRE weight
 - 40% of 2018 cohort was UREM
- University of Chicago Physics
 - Admission of women increased from single digits historically to 30%.
- RIT Astrophysics
 - 50% of admissions offers are to women
 - REU translation: 2/3 of offers are to women, 1/3 to UREM students
- Michigan Applied Physics
 - Fended off legal challenge to decision



Developing a Rubric: Identify Dimensions of Admissibility

Dimensions can be broad to allow:

- Multiple ways applicants might fulfill them
- More individual interpretation by reviewers

Dimensions can be narrow to allow:

- Specific requirements
- More objective interpretation by reviewers

Suggestions

- Link these to your program mission.
- If GRE scores are available, fold them into the *academic preparation* category. However:
 - Focus groups suggest that “optional” is read by women students as “required” and male students as “optional”
 - Consider hiding from reviewers any scores submitted (as well as whether or not scores were submitted).

Academic Preparation

Scholarly Potential

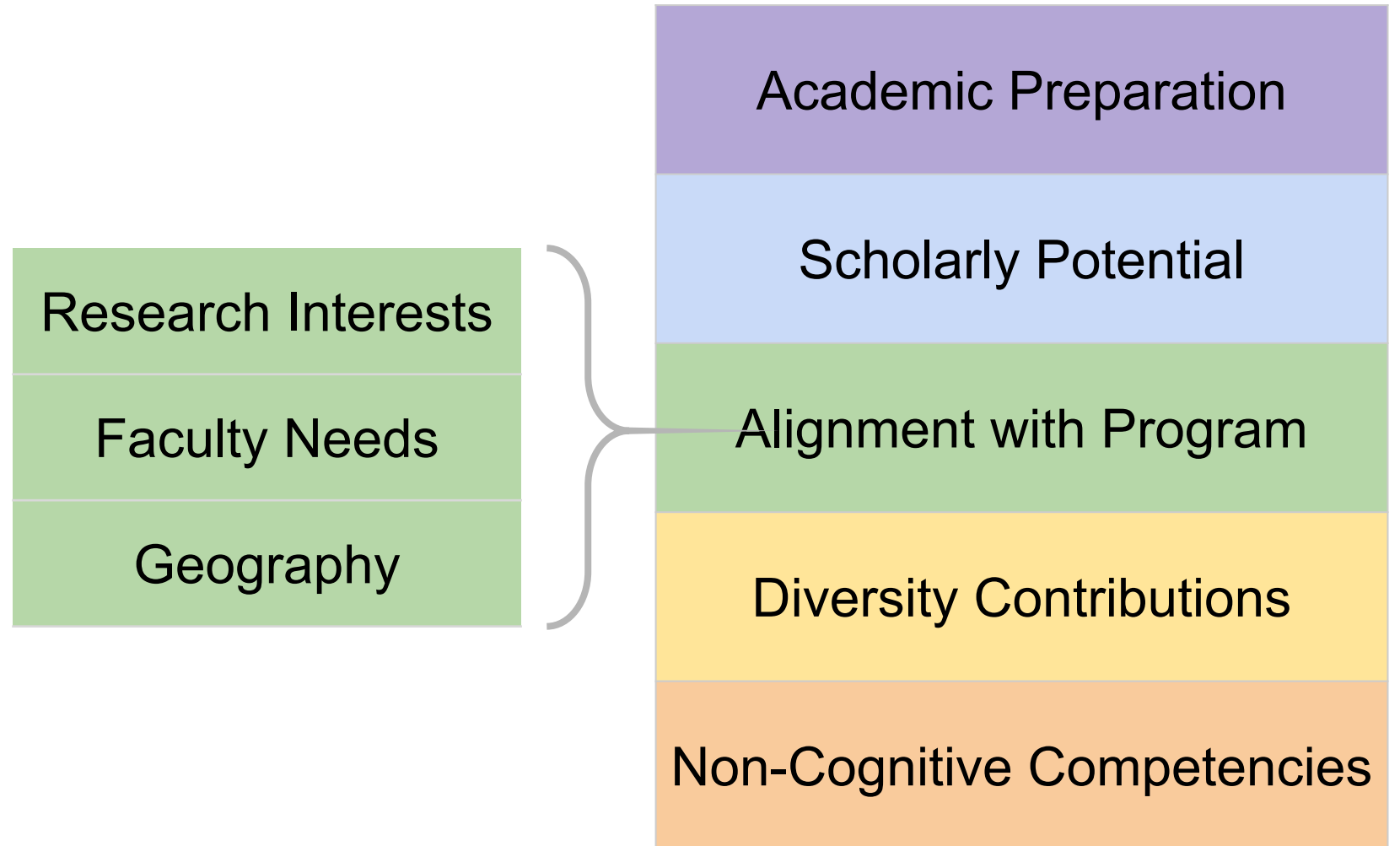
Alignment with Program

Diversity Contributions

Non-Cognitive Competencies



Developing a Rubric: Identify Dimensions of Admissibility





Developing a Rubric: Operationalize Dimensions

What do *High*, *Medium*, and *Low* mean?

- Goal: roughly one third of applicants in each category
- Concrete definitions will lead to more consistent judgments
- Conjunctions can be helpful
 - *High* = A and B and C; *Med* = B and (A or C); *Low* = A or B or C or None

Suggestions

- Create space for comments to justify assessments.
- Allow for noting unique situations that merit special consideration
- If items have different weightings, fix the weight ahead of review.



Holistic Review

Item	Subitem	High	Medium	Low
Alignment with program	Research Interests	Research interests align with multiple faculty in multiple subfields	Research interests align with multiple faculty in one subfield	Limited alignment between student's interests and faculty expertise
	Faculty Needs	Someone wants to hire as RA now and/or there is a direct match with faculty expertise	General alignment, but interests do not directly support a specific faculty member's work	Faculty aligned with applicant's interests are not seeking students, or no alignment
	Geography	Clear & sincere non-academic reasons for our location	Desire for location is focused on academics	Importance of location unclear



Rubrics: Comprehensive, Contextualized, & Systematic

Category	High	Medium	Low	Notes
Academic Preparation	A- or better in all core STEM courses AND B or better in non-STEM courses; received at least one academic honor	B or better in all core STEM courses; Concerning grades have a reasonable explanation	Lower than a B in 2 or more core STEM courses; Grades of C or lower do not have a reasonable explanation	
Scholarly potential	Clear commitment to and enthusiasm for research AND experience at least equal to a senior thesis	Clear commitment to and enthusiasm for research, BUT experience less than a senior thesis	Signals that a PhD is more of a next step than a clear passion.	
Diversity, Equity, Inclusion Contributions	Has been an active advocate for diversity, equity, and/or inclusion	Some evidence of engagement with diversity, equity, and/or inclusion	Limited evidence of engagement with diversity, equity, and/or inclusion	
Alignment with Program	Research interests align with multiple faculty AND stated career goals align with program training	Research interests align with one faculty member AND stated career goals align with program training	Limited alignment with faculty research interests OR limited evidence of alignment between career goals and program training	
Realistic Self-Appraisal	Clearly delineates strengths and weaknesses AND clear evidence of effort on self development	Basic statements about strengths and weaknesses AND does seek positive and negative feedback	Over or understates abilities; indications that self-assessment or learning from experiences are limited	
Preference for long-term goals	Clearly communicates long-range goals beyond the PhD AND has a record of engaging in long-term endeavors	Clearly communicates long-range goals beyond the PhD OR Has a record of engaging in long-term endeavors	Goals are short range (e.g., specific coursework); limited history of engagement in long-term projects	



Rubric for Assessing Non-Cognitive Competencies via Interviews

FISK-VANDERBILT
Master's-to-Ph.D.
BRIDGE PROGRAM

Attribute	Score		
	High	Medium	Low
Positive Self-Concept	Expresses confidence they can complete challenging goals, makes positive statements about abilities	Shows confidence and independence but may be unsure about adequacy or skills	Is unsure they can complete the program, exhibits low self-esteem
Realistic Self-Appraisal	Can clearly and realistically delineate strengths and weaknesses, works on self development	Has trouble identifying strengths and weakness but appreciates/seeks both positive and negative feedback	Over or understates abilities, does little to no self-assessment, does not appear to have learned from experiences
Preference for Long vs. Short Term Goals	Clearly communicates long-range goals beyond the PhD	Primary goal is PhD completion	Is vague about long-term goals, or goals are short term such as coursework
Support Person Availability	Can define a professional support network including mentors	Expresses support from one individual, or family or community	Expresses little or no support from family or institution for goals
Leadership/Community Involvement	Demonstrates involvement and leadership ability in either academics, family, community, religious group, or athletics	Demonstrates involvement in groups in academia or extramural but has not shown leadership	Not involved in institutional or community group, no demonstrated leadership
Knowledge in a Field/Non-Traditional Learning	Has engaged in, and learned from, experiences outside the classroom, i.e. performed independent research, extramural activities, self-taught skills	Shows some evidence of non-traditional learning experience	Has not engaged in or indicated learning from experiences outside the classroom
Perseverance	Can describe a time they failed or encountered an obstacle and successfully coped.	Can identify a time they hit an obstacle but has trouble defining how they overcame the challenge.	Has little experience with failure/obstacles. Cannot provide an example or describe response

Modified from Sedlacek



Implementing Rubrics

- Norming: Committee members independently rate the same two applications, then discuss their scores, focusing on differences.
- Have each application reviewed by 2 people; Discuss if there is significant divergence in the ratings; Bring in 3rd reviewer if needed.
- Plan how to evaluate unexpected cases; revise rubric annually.
- Adoption is more likely when users
 - Understand how it can benefit them and their program
 - Participate in its development as a group
 - Feel competent in using it
- Caveats:
 - Not a silver bullet or fool proof
 - Beware symbolic adoption



Next Steps/ Homework

1. Finish drafting the rubric.
2. Identify a few applications from last year's admissions cycle.
3. Rate each application using your rubric, independently.
4. Come together as a committee to discuss.
 - a. How consistent are ratings across reviewers?
 - b. How well do these definitions work for you?
5. Make modifications as necessary.

This norming process is a great way to orient a new admissions committee to the process and, potentially, update your rubric each year.



Holistic Review in Context

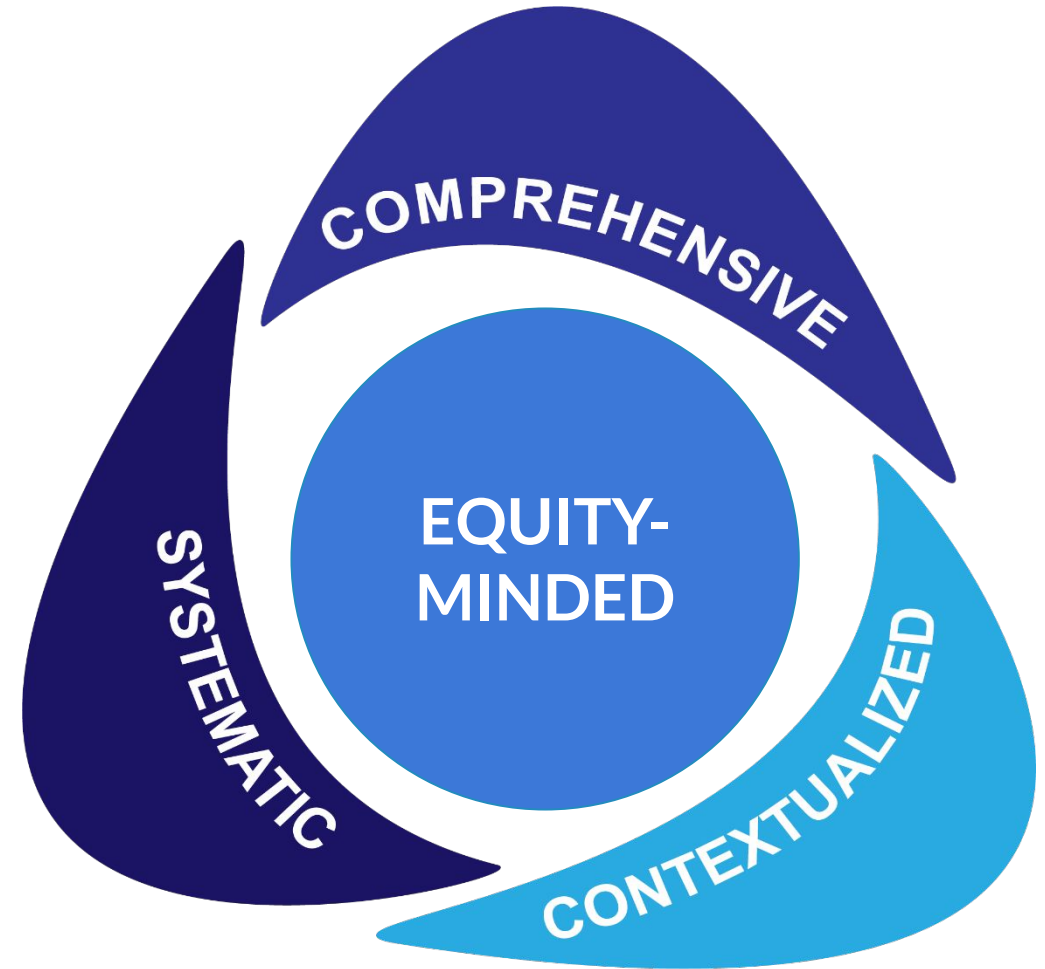
- Holistic review is just one part of improving selection.
- Without discipline, it can reproduce the status quo.
 - More likely with a homogeneous group of reviewers. Identities matter to how we make sense of the same information in front of us.
- It is useful for identifying talent in many underrepresented groups.
 - Students from liberal arts colleges and less selective universities
 - Non-traditionally aged students
 - Students switching fields
 - Lower SES and/or first-generation college students
 - People of color
 - Women of all backgrounds





What we hope you have learned

- The importance of embedding equity considerations in all aspects of admissions.
- Awareness of non-cognitive competencies and possible ways to assess them.
- Rubrics are a good, first step toward holistic review.
- The importance of having discussions like the ones in your breakout to surface cultural assumptions and begin to change them.





Works Cited

Burt, R. S. (2004). Structural holes and good ideas. *American journal of sociology*, 110(2), 349-399.

Bastedo, M. N., Bowman, N. A., Glasener, K. M., & Kelly, J. L. (2018). What are we talking about when we talk about holistic review? Selective college admissions and its effects on low-SES students. *The Journal of Higher Education*, 89(5), 782-805.

Dore, M. L. (2017). Factors in the Admissions Process Influencing Persistence in a Master's of Science Program in Marine Science.

Freeman, R. B., & Huang, W. (2014). Collaboration: Strength in diversity. *Nature News*, 513(7518), 305.

Grabowski CJ. Impact of holistic review on student interview pool diversity. *Adv Health Sci Educ Theory Pract*. 2018;23(3):487-498. doi:10.1007/s10459-017-9807-9

Hall, J. D., O'Connell, A. B., & Cook, J. G. (2017). Predictors of student productivity in biomedical graduate school applications. *PLoS One*, 12(1), e0169121.

Highhouse, S. (2008). Stubborn Reliance on Intuition and Subjectivity in Employee Selection. *Industrial and Organizational Psychology*, 1: 333-342. doi:10.1111/j.1754-9434.2008.00058.x

Kuncel, N. R., & Hezlett, S. A. (2007). Standardized tests predict graduate students' success. *Science*, 315(5815), 1080-1081.

Kuncel, N. R., & Hezlett, S. A. (2010). Fact and fiction in cognitive ability testing for admissions and hiring decisions. *Current Directions in Psychological Science*, 19(6), 339-345.

Kuncel, N. R., Hezlett, S. A., & Ones, D. S. (2001). A comprehensive meta-analysis of the predictive validity of the graduate record examinations: implications for graduate student selection and performance. *Psychological bulletin*, 127(1), 162.

Milkman, K. L., Akinola, M., & Chugh, D. (2015). What happens before? A field experiment exploring how pay and representation differentially shape bias on the pathway into organizations. *Journal of Applied Psychology*, 100(6), 1678.

Miller, C. W., Zwickl, B. M., Posselt, J. R., Silvestrini, R. T., & Hodapp, T. (2019). Typical physics Ph. D. admissions criteria limit access to underrepresented groups but fail to predict doctoral completion. *Science advances*, 5(1), eaat7550.

Miller, C. W., Zwickl, B. M., Posselt, J. R., Silvestrini, R. T., & Hodapp, T. (2020). Response to comment on "Typical physics Ph. D. admissions criteria limit access to underrepresented groups but fail to predict doctoral completion". *Science Advances*, 6(23), eaba4647.



Works Cited

- Moneta-Koehler, L., Brown, A. M., Petrie, K. A., Evans, B. J., & Chalkley, R. (2017). The limitations of the GRE in predicting success in biomedical graduate school. *PLoS One*, 12(1), e0166742..
- Morrison, T., & Morrison, M. (1995). A meta-analytic assessment of the predictive validity of the quantitative and verbal components of the graduate record examination with graduate grade point average representing the criterion of graduate success. *Educational and Psychological Measurement*, 55(2), 309-316.
- National Academies of Sciences, Engineering, and Medicine. 2018. *Graduate STEM Education for the 21st Century*. Washington, DC: The National Academies Press. <https://doi.org/10.17226/25038>.
- National Academies of Sciences, Engineering, and Medicine. 2018. *Graduate STEM Education for the 21st Century*. Washington, DC: The National Academies Press. <https://doi.org/10.17226/25038>.
- National Academy of Sciences, National Academy of Engineering, and Institute of Medicine. 2007. *Rising Above the Gathering Storm: Energizing and Employing America for a Brighter Economic Future*. Washington, DC: The National Academies Press. <https://doi.org/10.17226/11463>.
- National Academy of Sciences, National Academy of Engineering, and Institute of Medicine. 2011. *Expanding Underrepresented Minority Participation: America's Science and Technology Talent at the Crossroads*. Washington, DC: The National Academies Press. <https://doi.org/10.17226/12984>.
- Orlando, J. (2005). The reliability of GRE scores in predicting graduate school success: a meta-analytic, cross-functional, regressive, unilateral, post-kantian, hyper-empirical, quadruple blind, verbiage-intensive and hemorrhoid-inducing study. *Ubiquity*, 2005(June), 1-1.
- Page, S. (2007). *The Difference: How the Power of Diversity Creates Better Groups, Firms, Schools, and Societies* Princeton University Press.
- Phillips, K. W., Northcraft, G. B., & Neale, M. A. (2006). Surface-level diversity and decision-making in groups: When does deep-level similarity help?. *Group processes & intergroup relations*, 9(4), 467-482.
- Posselt, J. R. (2016). *Inside graduate admissions*. Harvard University Press.
- Stassun, K. G., Sturm, S., Holley-Bockelmann, K., Burger, A., Ernst, D. J., & Webb, D. (2011). The Fisk-Vanderbilt Master's-to-Ph. D. Bridge Program: Recognizing, enlisting, and cultivating unrealized or unrecognized potential in underrepresented minority students. *American Journal of Physics*, 79(4), 374-379.
- Sternberg, R. J., & Williams, W. M. (1997). Does the Graduate Record Examination predict meaningful success in the graduate training of psychology? A case study. *American Psychologist*, 52(6), 630.



Works Cited

Syverson, Steven, Valerie W. Franks, and William C. Hiss. "Defining access: How test-optional works." (2018).

Trix, F., & Psenka, C. (2003). Exploring the color of glass: Letters of recommendation for female and male medical faculty. *Discourse & Society*, 14(2), 191-220.

Vaan, M. D., Vedres, B., & Stark, D. C. (2011). Disruptive Diversity and Recurring Cohesion: Assembling Creative Teams in the Video Game Industry, 1979-2009.

Victoroff, K. Z., & Boyatzis, R. E. (2013). What is the relationship between emotional intelligence and dental student clinical performance?. *Journal of dental education*, 77(4), 416-426.